Minutes of the meeting held on 23rd April 2013 at Sunrise Medical

Present:
Alex Winterbone
Krys Jarvis
Alan Moore
Samantha Sterling
Jane Coates
Brian Smith
Jane Stroud
Claire Watt
Julie Croysdale
Elaine Coope
Angela Cannon
Henry Lumley
Sarah Sherwood
Sue Cobby
Yvonne Baron
Pamela Ricketts
Lorraine Scriven
Cathy Ryan
Hazel Hendriksen
Miriam Bell
Tim Soffe
Fiona Carlyon
Helen Alpin
Suffolk
Shropshire
Manchester
Leeds
Manchester
Northern
Gloucestershire
Horsham
Leicester
Airedale
Stoke on Trent
Bristol
Bedfordshire
East Sussex
Chorley, South Ribble & West Lancs
West Midlands
West Midlands
Thameside & Glossop
Nottingham
Nottingham
Devon
Devon

Apologies
Kath Griffiths
Barbara Hatton
Julia Cunningham
Carol Bartley
Jan Smith
Rory Davies
Crewe
Wigan
Whizz Kidz
Salford
Newcastle
Preston

In Attendance
Carolyn Young
John Warrington
Amjad Kazmi
Specialised Commissioning
AQP
AQP
A welcome and housekeeping was given by Sunrise Medical

Introductions

Minutes of the meeting on 9\textsuperscript{th} October 2012 were agreed

Matters Arising

\textbf{Web Site: \textit{Directory of Services:}} The 111 service holds a directory of services, Ian still has contact with Nicola Gill who is organising the 111 service directory but there has not been much progress in the last 6 months. PCT’s / CCG’s should be registering all their services which would then get Wheelchair Services registered. Nicola feels that there is not much we can do as a Forum.

Our Web hosting service needs to be reviewed as it runs out in January, it will cost £215.00 per year. Agreed this is the option we would like to pursue.

List of Forum representatives is on as a PDF document on the website but is very out of date and it mentions Strategic Health Authorities etc. AW to have a look at this and try to update.

\textit{Confidential Area:} Ian thinks that a google dropbox would be a better alternative to a website confidential area, however Henry pointed out that his trust doesn’t allow access to dropboxes and others agreed so agreed to have a confidential area on our website.

A lot of companies are contacting Ian wanting links or space on the site, discussed charging for this. Last time we wrote to suppliers asking for money for a link but if they are querying we wouldn’t even have to do this. Suggest £200 on front page, £100 next level, £50 next level. Get them to pay their money straight into the bank and then send them an e mail on the anniversary requesting more money. Suggestion of having newsfeeds from companies, if we go down this route charge £500.

The Directory on the web site is not being kept up to date by services although the public are e mailing with changes Ian won’t change from this information.

\textit{Map:} this will cost more to develop? How much, is there a postcode search?

\textbf{Please can all Forum members have a look at the details for the services local to them and contact the ones where you know the details are wrong and push them to update.}
**Competencies:** these had already been e-mailed out. Claire put these up on a screen and pointed out the changes she had made in response to feedback from services, added name of the individual being assessed, each subject is numbered which makes it easier for cross referencing etc. She was using it as a paper document but there was not enough space if used on a computer it will expand. Subject header is now on every page.

Claire wanted to get this finished off as this is her last meeting.
The Forum worked through a list of queries and agreed the changes. Agreed that once the changes that have been agreed are made the *draft* will be taken off and they will be available on the website.

The group thanked Claire and Sue for all the hard work it has taken to get it this far.

Krys to write to Claire’s manager.

**Whizz Kidz:** - Krys invited Ruth Owen to our previous meeting her reply had been forwarded previously but she declined.

**Chair For Life:** This piece of work has been completed and was on display at the Medtech exhibition. This is a concept which will go out to manufacturers to see if anyone will build it. No testing has been completed on it, it is only a concept. If you want a look Google Renfrew Group, it should be on their website

**AQP** John Warrington & Amjad Kazmi
DoH procurement lead.
Copy of presentation will be available. The AQP team in DoH no longer exists.

Carolyn Young mentioned that the element of service which is now commissioned through the specialised commissioning board has not been involved with the tariff work. Services could be destabilised by having half the service on tariffs and half not.

Discussion: we need to challenge the perceptions and work towards change in a sustainable format.

What would a good commissioner look like to us?

What should commissioning be asking for from its providers?

What should be measured in terms of outcomes and the system?

How do we as providers get ourselves into that market?

Feedback to John [john.warrington@dh.gsi.gov.uk](mailto:john.warrington@dh.gsi.gov.uk)
Specialist Commissioning - Carolyn Young

From 1st April specialist (prescribed services) moved to what was the Specialised Commissioning Board now called NHS England.

Programme Boards are Regional and have an overarching role around strategy

Local Area Teams were called LACs. Services will have contact with the 10 Area Teams

Specialised elements of services should have transferred out of CCG budgets into NHS England on 1st April this hasn’t yet happened in some areas. There is a clear line between NHS England and CCG’s.

From a day to day basis it should have no effect on services the bottom line budget should remain the same but you should have had discussions about what element is what.

You might want to make enquiries within your own trust.

Within the next month something should come out from the DoH about what has moved over so far and what hasn’t, there is a general understanding that it won’t be right this year but we have to get it right for next year.

With the contract held by NHS England you will have the National Service Specification which is in draft, due to come out as non draft anytime soon. The only change in the final version is the taking out of having to have a Consultant as part of the team to having to have access to a Consultant in clinically appropriate cases.

There were a lot of comments on the draft but most were from Community Equipment Services and companies.

By 1st October each service will be assessed against that service specification by someone from your area team and a decision will be made about whether you meet the service specification or whether you will need to apply for a derogation – i.e. you don’t meet the service specification and have an action plan to meet in the next 18 months. This will be fed upwards so that the areas of difficulty will be assessed some services are further away from this than others, there is a “convergent funds” budget that may be available through Commissioners to make this possible. If a trust doesn’t meet the specification within the timescale and the trust doesn’t want to put in the work and investment to meet the specification they will be decommissioned and the service commissioned from another provider. The idea was that there was a national standard.

A very small service may not meet the service specification and may be encouraged to join with a larger service for MDT purposes but still see patients at their local centre
The first part of the assessment process will be a self-assessment and then the area team will come and talk through it with you and ask for some evidence to prove you do what you say you do. NHS England have a clinical reference group at a national level, this group will deliver strategy and specifications changes. The priority for this year is to give more clarity around what is specialised and what is not and also got to look at CQuin schemes and productivity schemes. In areas where activity has been split out about 50 – 60% of the cost has come under specialist commissioning.

There is lots of flexibility this year to move money around but that won’t be the same next year so make sure you get it right this year.

It won’t matter where people live or who their GP is because it’s a national contract if your activity goes up because of this you will be able to call on the convergent fund.

Discussion about how the AQP, tariffs and specialist commissioning work together but at the moment they don’t seem to be working together. Carolyn will contact John Warrington and see if they can join up a bit better.

Agreed to form a small group to suggest ways we can change and also challenge the perceptions that are being used which are wrong.

Henry Lumley
Julie Croysdale
Angela Cannon
Krys Jarvis
Alan Moore
Sarah Sherwood
If 4 out of the 6 can meet they will go ahead with it.

ResMag update
- Resmag have a new website and would be happy to have links to each others sites – Yes agreed [http://resmag.org.uk](http://resmag.org.uk)
- Voluntary Register for Clinical Technologists – Suggestion that the Voluntary be dropped.
- Competencies now include Electronic Assistive Technology
- Looking at apprenticeships
- Agreed group open to all rehabilitation engineers whoever they work for
- Coventry University dropping degree course and continuing graduate diploma at a cost of 6K, no new intake for degree course in September those who have started will finish..

General Round Up
- Knowesly – commissioned and made a DVD about the safe use of manual and power chairs to use as part of the handover procedure.
- Yorkshire have a similar thing which will be going on You Tube. West Midlands have one on belts and restraints.
- Yorkshire have set up a Survey Monkey user satisfaction tool.
Any Other Business

- Mobility Vision Screening Protocol – Krys commented and wondered if anyone else did.
- Brian is trying to develop a risk assessment form for epilepsy. Happy to share when its completed.
- What criteria do services use to provide high performance chairs?
- Contact a Family – focus group held in South East London, paper containing what people would like to see in a wheelchair. Krys to circulate electronically.
- Safe Access to London Taxi’s someone wanted to come and discuss taxi issues Krys declined.
- Krys talking at Naidex about the future of wheelchair provision.
- Military Veterans – Head of Armed Forces Health Specialist Commissioning Board. E mail to Krys regarding a specific services unwillingness to supply the same standard of equipment that the service person was discharged with.

Discussion: general consensus that under the Military Charter we have to supply. Carolyn will discuss with Alison Treadgold and see if we can get some clearer guidance.

Dates of next years meetings:

- **July 10th 2013**  **Bristol** (to link with PMG dates)
- **October 15th 2013**  **Leeds**